A logo with a dog

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***To make an informed decision as to whether we are a good fit for you, you need to consider and agree to the following:***

**1.) We do ‘tours’ on Saturdays from 11 am to 1 pm. We are a full-disclosure business, so we want you to see where your fur-baby will be hanging out. HOWEVER, we cannot allow clients past the lobby during business hours as required by my insurance company. Liability and potential injury to you, my staff, and the dogs increases exponentially.**

**2.) Once inside the facility, we use our 4’ slip leashes to move dogs from one location to another. Again, this is a safety issue. If you have a concern about collars and slip leads being placed on your dog’s neck, then this is not the facility for you.**

**3.) All services require appropriate and current shots records be provided to the facility PRIOR to your pet coming here! This is non-negotiable.**

**4.) Dog Daycare: There IS Risk!! Let me repeat that: There is Risk!! We limit the number of dogs interacting on a daily basis, and while we maintain a staff-to-dog ratio, and while we test each dog’s temperament; *WE CANNOT GARUANTEE YOUR DOG WILL NOT GET INJURED OR GET INTO A DOG FIGHT*. By allowing your dog to attend any function where it interacts with other animals you are assuming liability, as dogs can be unpredictable. You also are responsible for any costs associated if your dog is injured.**

**5.) Dog Daycare: Your dog needs to be okay with going into a kennel, and you need to be okay with your dog going into a kennel, as well. We kennel dogs to rotate out of the cold in the winter and heat in the summer. We also give them a break from each other around noon to be able to eat and/or rest, before taking them back outside to play. On average, per hour; your dog will spend approximately 30-40 minutes outside for every 20-30 minutes inside.**

**6.) Dog Daycare: What happens when it rains? This is a question that comes up often. We find it rare that a day is a total washout. So, we play musical dogs and rain drops – getting the dogs outside every break in the rain we get. HOWEVER, when it is raining hard, the dogs are inside waiting for that break in the weather. In Florida, lightening is common during storms and therefore unsafe.**

**7.) Dog Daycare: We recommend that your dog come to Daycare in a harness or a quick-release collar / choke chain / or pinch collar. This assists in safety of the dogs.**

**8.) Dog Daycare: Your first day of Daycare will include a temperament test of your dog to determine his/her suitability for Daycare. Some dogs do really well in daycare; some do not. Some dogs are too aggressive, some are afraid, and others just do not enjoy playing with several dogs at a time. We need at least 4-6 hours, more is even better, that first day for temperament testing. I get them use to the facility, my staff, and the other dogs.**

**9.) Boarding Pets: You cannot bring your dog’s bed. We have blankets and fitted beds for your pet to sleep on. Kennel space and cleanliness dictates this policy. You can bring a small blanket or shirt to be with him/her. You can only bring ‘safe’ toys that pose no danger to the pets. We have bowls, so do not bring your own. We have food (additional cost), but recommend you provide his/her food and treats to maintain digestive regularity.**

**10.) Boarding Pets: Your dog needs to be okay with going into a kennel, and you need to be okay with your dog going into a kennel, as well. We have an outside section fenced off specifically set aside for dogs boarding with us, and they get to rotate in and out throughout the day for bathroom and stretching breaks. We do not want your dog cooped up all day, either.**

***By Signing, you have read and agree to each of the above. We get a copy and you get a copy:***

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**Client’s Signature Print Name**